



The My Ride Program is a self-directed, practical, and empowering mileage reimbursement service that enables ADA-certified passengers to compensate their relatives, friends, and neighbors for providing them with transportation assistance.

How does it work?

1. ADA-certified passengers are automatically eligible for My Ride and will be enrolled once both Passenger and Volunteer Driver waivers have been completed and returned to Access San Joaquin.
2. Passengers can recruit drivers from relatives, friends, and neighbors whom they know and trust.
3. Both parties agree on mutually convenient transportation arrangements.
4. Passengers record time and mileage for each trip and turn in their form (called Request for Mileage Reimbursement) to Access San Joaquin at the end of the month to receive reimbursement.
5. Passengers are obligated to pass the reimbursement amount in full to their driver(s).

Why My Ride?

1. Use the drivers you know and trust.
2. No advance reservations required.
3. Win-win: The trip is free for the passenger and earns money for the driver!

Frequently Asked Questions

Who is eligible?

All passengers ADA-certified through Access San Joaquin's in-person eligibility process.

What trips may be reimbursed?

My Ride currently reimburses for personal medical-related trips and essential travel of the passenger, which may include shopping and religious gatherings, appointments for rehabilitation, doctors, dentists, dialysis, clinics, and hospitals*.

When is the Request for Mileage Reimbursement due?

In order for Access San Joaquin to process the reimbursement in a timely manner, the monthly mileage report must be submitted by the 10th of the month following the rides.

When is reimbursement issued?

By the 3rd Thursday of every month.

How do I sign up?

Contact Access San Joaquin! **(209) 242-9965**