



manteca*transit*

Reasonable Modification Accommodation Request Form

Please complete this form to request a reasonable modification/accommodation of Manteca Transit's bus transit services. Submit the completed form to Manteca Transit's Federal Compliance Officer or Reasonable Modification Coordinator via email at transitadmin@manteca.gov, or via mail at 220 Moffat Blvd., Manteca, CA 95336.

Name: _____ Today's Date: _____

Email Address: _____ Phone Number: _____

Street Address: _____

City: _____ Zip Code: _____

If you are an SJ ACCESS customer, please indicate SJ ACCESS ID #: _____

Description of Your Reasonable Request:

Specific location where we may need to take action: (if applicable):

Are you able to use Manteca Transit's bus transit services without this modification?

Yes No

Is this request related to a disability?

Yes No

Please Explain:

Reasonable Modification Appeals Process

If you are not satisfied with the response to a request for reasonable modification, you have the right to appeal. Please submit an explanation of what happened, why you believe you should have received the accommodation request and attach any other items you think are relevant to Manteca Transit via email at Transitadmin@manteca.gov, or via mail to Manteca Transit, 220 Moffat Blvd, Manteca, CA 95336

A panel consisting of Manteca Transit staff and Access San Joaquin and/or Access Advisory committee members will review your appeal and respond in writing within 30 business days from the date the appeal request was received. The decision to allow or deny a request for reasonable accommodation will be based on information from the appellant, ADA regulations, and exceptions to the rule. Possible exceptions include when the modification/accommodation would present the following challenges:

1. Cause a direct threat to the health or safety of others.
2. Result in a fundamental alteration of the service.
3. Not actually be necessary in order for the individual with a disability to access the transportation entity's service.
4. Result in an undue financial and administrative burden.